

SOR-RL User Access Request FormAuthentication of Applicant's Identity

Instructions:

This section can only be completed by a designated SOR-RL Local Registration Authority (LRA). The authentication is solely to support the request for access to SOR-RL.

Only record the type of documentation viewed. Do not record any other information (e.g., account number). Do not take photocopies of any documentation viewed.

Section 1: Details about applicant whose identity is being authenticated

Once completed, file in a safe location. SOR-RL User Access Request Forms may need to be provided to the Ministry of Children, Community and Social Services upon request (e.g. during an audit).

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Applicant's first name:			

Applicant's last name: _____

Section 2: Documentation viewed during meeting with applicant

Follow the steps below when reviewing the applicant's identification to ensure it fulfills the requirements for allowable documentation. See **section 5** for a list of allowable documents for SOR-RL authentication. For full details on the Applicant Authentication process please see Section D of the *Ministry Requirements for SOR-RL Local Registration Authorities (LRAs).*

Primary Documentation required			
1.	What was the primary document viewed during the authentication process? Provincial driver's licence Ontario Photo Card Passport Canadian birth certificate Other - Specify:		
2.	Did the primary document include a photo of the applicant?		
	☐ Yes – one secondary document must be viewed for authentication (two documents in total)		
	□ No – two secondary documents must be viewed for authentication (three documents in total) and one of the secondary documents <u>must</u> contain a photo of the applicant		
3.	3. Did the first and last name displayed on the primary document match the applicants first and last name as listed above?		
	Yes		
	☐ No - Answer the question in 3b.		
3b. Was the first name a commonly-used variation of the applicant's legal name (e.g., Robert/Rob/Bob, Katherine/Kathy/Kate)?			
	☐ Yes		
	☐ No – The documentation cannot be accepted for authentication purposes.		

Secondary Documentation required				
 4. What was the secondary document viewed during the authentication process? Provincial driver's licence Ontario Photo Card Passport Canadian birth certificate Employee ID Registration of legal name change Other - Specify:				
5. Did the first and last name displayed on the secondary document match the applicant's first and last name as listed above?				
☐ Yes				
☐ No - Answer the question in 5b.				
5b. Was the first name a commonly-used variation of the applicant's legal name (e.g., Robert/Rob/Bob, Katherine/Kathy/Kate)?				
No – The documentation cannot be accepted for authentication purposes, unless one of the secondary documents provided shows the registration of a legal name change accompanied by evidence from within the previous 12 months of either use or evidence of the prior name.				
Additional Secondary Documentation required if answered "No" to question #2				
6. What was the third document viewed during the authentication process? Provincial driver's licence Ontario Photo Card Passport Canadian birth certificate Employee ID Registration of legal name change Other - Specify:				
 7. Did the first and last name displayed on the document match the Applicant's first and last name as listed above? Yes No - Answer the question in 7b. 				
7b. Was the first name a commonly-used variation of the Applicant's legal name (e.g., Robert/Rob/Bob, Katherine/Kathy/Kate)?				
☐ Yes - Go to Section 3.				
☐ No – The documentation cannot be accepted for authentication purposes unless one of the secondary documents provided shows the registration of a legal				

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name change accompanied by evidence from within the either use or evidence of the prior name.	he previous 12 months of			
Did one of the secondary documents include a photo of the applicant?				
☐ No – The documentation cannot be accepted for authentication put	rposes.			
Section 3: SOR-RL User Account Login ID				
If you have authenticated an applicant's identity under Section 2, you can now create a SOR-RL User Account Login ID for the applicant.				
What information did you enter to create a SOR-RL user account for t Section 1?	the applicant listed in			
Login name:				
First name:				
Last name:				
 Section 4: Declaration of SOR-RL LRA I confirm the following: I am currently designated as a SOR-RL Local Registration Authority. I have met with the applicant listed above and have verified their identity based on the documents listed. All documents viewed were original documents (not photocopies), signed (if applicable), not expired, and legible. At least one of the documents viewed included a photo of the applicant. I have not recorded any information about the documents viewed other than what is requested on this form. 				
SOR-RL LRA's first name:				
SOR-RL LRA's last name:				
SOR-RL LRA's business e-mail address:				
SOR-RL LRA's 10-digit business telephone number:	ext			
Signatura	ło.			

SOR-RL	User Acc	ess Requ	ıest Form
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Section 5: Allowable documents for SOR-RL authentication purposes

For authentication purposes, the documents provided for viewing must meet the following requirements:

- must be original documentation (i.e., not a photocopy)
- must be valid (i.e., signed (if applicable) and not expired).
- must include the applicant's first name AND last name
 - note: the only acceptable variation is an instance of the first name included is commonlyused variation of the LRA applicant's legal name (e.g., Robert/Rob/Bob, Katherine/Kathy/Kate)
- the information provided on the document must be legible

Allowable Primary Documents	Allowable Secondary Documents
Provincial driver's license (including graduated licences)	A second document from the list of allowable primary documents
Ontario Photo Card	Employee ID card (must include name of employer that issued card)
Canadian passport or a passport issued from another country	Canadian immigration documents (non-photo), including the following: Immigration visa and Record of Landing Confirmation of Permanent Residence Permanent Resident Visa Work Permit Temporary Resident Permit
Certificate of Canadian citizenship or Certificate of Naturalization (Paper document or plastic card. Does NOT include commemorative issue documents)	Certificate issued by a government ministry or agency (e.g. marriage, divorce or adoption certificate)
Permanent Resident Card (i.e. maple leaf card)	Documents showing the registration of a legal name change accompanied by evidence from within the previous 12 months of either use or evidence of the prior name.
Certificate of Indian or Métis Status Band Card (Federal Government issued cards only)	Insurance policy or renewal document issued to the Applicant
NEXUS card (i.e. cross border express pass)	Outdoors Card
CANPASS (Remote Area Boarder Crossing permit)	Utility bill
Canadian birth certificate	Mortgage, rental or lease agreement
Firearms license	Student ID card
	LCBO Bring Your ID (BYID) card (formerly "Age of Majority" card)